

BILL OF RIGHTS FOR DATA PRIVACY AND SECURITY - SUPPLEMENTAL INFORMATION FOR CONTRACTS THAT UTILIZE PERSONALLY IDENTIFIABLE INFORMATION

Pursuant to Education Law § 2-d and Section 121.3 of the Commissioner's Regulations, the educational Agency (EA) is required to post information to its website about its contracts with third-party contractors that will receive Personally Identifiable Information (PII).

Name of Contractor	Education.com Holdings, Inc. _____
PII Declaration	Does your organization/software collect student personally identifiable information (PII) or staff PII? Examples of student PII: a. The student's name; b. The name of the student's parent or other family members; c. The address of the student or student's family; d. A personal identifier, such as the student's social security number, student number, or biometric record; e. Other indirect identifiers, such as the student's date of birth, place of birth, and Mother's Maiden Name; Examples of staff APPR PII: a. Teacher Id, Social Security Number, Employee Number, Biometric Record b. Name, Mother's Maiden Name, Parent's Name c. Birthdate, Place of Birth, Address d. Gender, Race, Salary ☐ IF YOUR ORGANIZATION/SOFTWARE DOES NOT COLLECT PII, CHECK THIS BOX AND SKIP TO THE BOTTOM, SIGN AND SUBMIT. If you collect the PII information above, please complete the remainder of this form.
Description of the purpose(s) for which Contractor will receive/access PII	Data will be used to provide and improve the Education.com service.
Type of PII that Contractor will receive/access	Check all that apply: ☒ Student PII ☐ APPR PII



Contract Term	Contract Start Date <u>09/24/2026</u> Contract End Date <u>09/24/2027</u>
Subcontractor Written Agreement Requirement	Contractor will not utilize subcontractors without a written contract that requires the subcontractors to adhere to, at a minimum, materially similar data protection obligations imposed on the contractor by state and federal laws and regulations, and the Contract. (check applicable option) ☐ Contractor will not utilize subcontractors. ☒ Contractor will utilize subcontractors.
Data Transition and Secure Destruction	Upon expiration or termination of the Contract, Contractor shall: • Securely transfer data to EA, or a successor contractor at the EA's option and written discretion, in a format agreed to by the parties. • Securely delete and destroy data.
Challenges to Data Accuracy	Parents, teachers or principals who seek to challenge the accuracy of PII will do so by contacting the EA. If a correction to data is deemed necessary, the EA will notify Contractor. Contractor agrees to facilitate such corrections within 21 days of receiving the EA's written request.
Secure Storage and Data Security	Please describe where PII will be stored and the protections taken to ensure PII will be protected: (check all that apply) ☒ Using a cloud or infrastructure owned and hosted by a third party. ☐ Using Contractor owned and hosted solution ☐ Other: Please describe how data security and privacy risks will be mitigated in a manner that does not compromise the security of the data: - Contractor will use reasonable administrative, technical and physical safeguards that align with the NIST Cybersecurity Framework and are consistent with industry standards, including but not limited to: encryption, firewalls, and password protection as specified by the Secretary of the United States Department of HHS in any guidance issued under P.L. 111-5, Section 13402(H)(2), to protect the security, confidentiality and integrity of student data of the... (cont. on page 5).
Encryption	Data will be encrypted while in motion and at rest.

CONTRACTOR'S DATA PRIVACY AND SECURITY PLAN

The Educational Agency (EA) is required to ensure that all contracts with a third-party contractor include a Data Security and Privacy Plan, pursuant to Education Law § 2-d and Section 121.6 of the Commissioner's Regulations. For every contract, the Contractor must complete the following or provide a plan that materially addresses its requirements, including alignment with the NIST Cybersecurity Framework, which is the standard for educational agency data privacy and security policies in New York state. **While this plan is not required to be posted to the EA's website, contractors should nevertheless ensure that they do not include information that could compromise the security of their data and data systems.**

1	Outline how you will implement applicable data security and privacy contract requirements over the life of the Contract.	Contractor will implement applicable state, federal and local data security and privacy contract requirements over the life of the Contract and only use PII in accordance with the Contract and applicable laws pertaining to ... (cont. on page 5)
2	Specify the administrative, operational and technical safeguards and practices that you have in place to protect PII.	Contractor employs automated log collection and audit trails for production Systems. Connections originating from untrusted network segments will be governed by firewall rules and other security safeguards that grant the minimal ... (cont. on page 5)
3	Address the training received by your employees and any subcontractors engaged in the provision of services under the Contract on the federal and state laws that govern the confidentiality of PII.	Contractor shall ensure that all its employees, officers and subcontractors who have access to PII have received or will receive training on the federal and state laws governing confidentiality of such data prior to receiving access.
4	Outline contracting processes that ensure that your employees and any subcontractors are bound by written agreement to the requirements of the Contract, at a minimum.	Contractor seeks out service providers that shares their commitment to maintaining the privacy and security of Personal Data and requires their subprocessors to respect their user data to the same or greater degree as we do. Contractor has implemented a variety of physical, administrative and technological safeguards designed to ... (cont. on page 5)
5	Specify how you will manage any data security and privacy incidents that implicate PII and describe any specific plans you have in place to identify breaches and/or unauthorized disclosures, and to meet your obligations to report incidents to the EA.	Contractor maintains security incident management policies and procedures and will, to the extent permitted by law, promptly notify customers of any unauthorized disclosure of PII. Contractor maintains Security Incident Response Plan includes policies and procedures to detect, respond to, and otherwise address security incidents, including procedures to monitor systems and to detect actual and attempted attacks on or intrusions into Personal Data or information systems. There are also procedures to identify and respond to suspected or known security incidents, mitigate harmful effects ... (cont. on page 5)
6	Describe how data will be transitioned to the EA when no longer needed by you to meet your contractual obligations, if applicable.	Unless otherwise directed by a School or Parent, Contractor will delete or deidentify personal information of student and child users after a period of inactivity, after the termination or cancellation of the license subscription, or ... (cont. on page 5)
7	Describe your secure destruction practices and how certification will be provided to the EA.	Unless otherwise directed by a School or parent, Contractor will delete or deidentify personal information of student and child users after a period of inactivity after the termination or cancellation of the license subscription, or ... (cont. on page 5)
8	Outline how your data security and privacy program/practices align with the EA's applicable policies.	As outlined herein, Contractor's practices are designed and implemented with the goal of maximizing the security and privacy of all customer data. This includes limiting access to EA data to employees with a business need ... (cont. on page 5)
9	Outline how your data security and privacy program/practices materially align with the NIST CSF v1.1	See above.

Additional Information (More information can be provided at the bottom 2 pages):



Western Suffolk BOCES Education Law §2-d Bill of Rights for Data Privacy and Security

Parents (including legal guardians or persons in parental relationships) and Eligible Students (students 18 years and older) can expect the following:

1. A student's personally identifiable information (PII) cannot be sold or released for any Commercial or Marketing purpose. PII, as defined by Education Law § 2-d and the Family Educational Rights and Privacy Act ("FERPA"), includes direct identifiers such as a student's name or identification number, parent's name, or address; and indirect identifiers such as a student's date of birth, which when linked to or combined with other information can be used to distinguish or trace a student's identity. Please see FERPA's regulations at 34 CFR 99.3 for a more complete definition.
2. The right to inspect and review the complete contents of the student's education record stored or maintained by an educational agency. This right may not apply to Parents of an Eligible Student.
3. State and federal laws such as Education Law § 2-d; the Commissioner of Education's Regulations at 8 NYCRR Part 121, FERPA at 12 U.S.C. 1232g (34 CFR Part 99); Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. 6501-6502 (16 CFR Part 312); Protection of Pupil Rights Amendment ("PPRA") at 20 U.S.C. 1232h (34 CFR Part 98); and the Individuals with Disabilities Education Act ("IDEA") at 20 U.S.C. 1400 et seq. (34 CFR Part 300); protect the confidentiality of a student's identifiable information.
4. Safeguards associated with industry standards and best practices including, but not limited to, encryption, firewalls and password protection must be in place when student PII is stored or transferred.
5. A complete list of all student data elements collected by NYSED is available at www.nysed.gov/data-privacy-security/student-data-inventory and by writing to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, NY 12234.
6. The right to have complaints about possible breaches and unauthorized disclosures of PII addressed. (i) Complaints should be submitted to: dpo@wsboces.org. (ii) Complaints may also be submitted to the NYS Education Department at www.nysed.gov/data-privacy-security/report-improper-disclosure, by mail to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, NY 12234; by email to privacy@nysed.gov; or by telephone at 518-474-0937.
7. To be notified in accordance with applicable laws and regulations if a breach or unauthorized release of PII occurs.
8. Educational agency workers that handle PII will receive training on applicable state and federal laws, policies, and safeguards associated with industry standards and best practices that protect PII.
9. Educational agency contracts with vendors that receive PII will address statutory and regulatory data privacy and security requirements.

CONTRACTOR	
[Signature]	 Signed • Sep 25, 2026
[Printed Name]	Paul Mishkin
[Title]	Chief Executive Officer
Date:	09/24/2026



Additional Information:

Secure Storage and Data Security:

... District while in motion or in custody of Contractor from unauthorized disclosure.

Contractor's Data and Privacy Security Plan:

1. ... data privacy and security, including Education Law § 2-d.
2. ... access required to access the intended service provided by the company. – System passwords and access keys are stored in a privileged location accessible only to security administrators, and all credentials are changed from factory default settings. – Production systems receive regular maintenance to apply security patches. – Physical access to systems requires security RFID badges and biometric authentication, and is limited to IT staff performing physical maintenance.
4. ... preserve the integrity and security of their personal information they collect and to protect against unauthorized access to data. These include internal reviews of data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where personal data is stored. Contractor restricts access to personal information to Contractor's employees, contractors, and agents who need to know that information in order to operate, develop or improve their services.
- 5.... of security incidents, and document security incidents and their outcomes.
6. ... after termination of their agreement with the School, in accordance with the terms of any applicable written agreement with the School, written requests from unauthorized School administrators, and our standard data retention schedule. Authorized School administrators may contact Contractor at compliance@ixl.com to request additional information about Contractor's standard data retention schedule and available options for customizing Contractor's standard data retention schedule to meet individual School requirements.
7. ... after termination of their agreement with the School, in accordance with the terms of any applicable written agreement with the School, written requests from authorized School administrators, and their standard data retention schedule. Authorized School administrators may contact Contractor at compliance@ixl.com to request additional information about their standard data retention schedule and available options for customizing Contractor's standard data retention schedule to meet individual School requirements.
8. ... and encrypting all data in transit and at rest. Please inquire if more information is needed.



Additional Information: